Dial Pulse

HOSPITALITY HUB

01

Every room, one pulse.

Guest calling, room status, paging, E911 and an AI concierge on one platform built for hotels and resorts.

DIALPULSE · A DEEPLAKE TECHNOLOGIES COMPANY · V1.0 · NOVEMBER 2026



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HOSPITALITY HUB

MULTI-TENANT CLOUD COMMUNICATIONS & AI PLATFORM

What is included.

01
Guest calling
Guests reach the front desk, housekeeping or room service in one tap from the room phone or their own phone. No prefixes to remember, in English or Spanish.

02
Live room grid
See every room as vacant, occupied, dirty or out of order, and send a housekeeping call from the same screen.

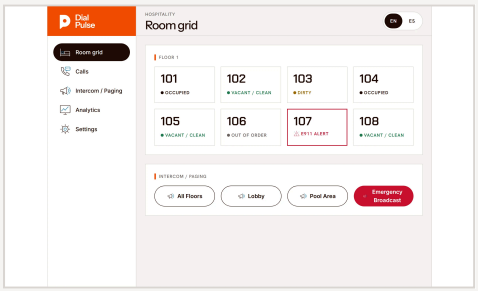
03
Intercom and zone paging
Page a floor, the lobby or the pool, or broadcast an emergency alert to every zone, straight from the staff app.

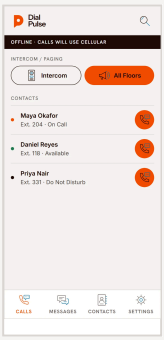
04
PMS integration
Check-in and check-out update the room phone, guest name and language automatically, and room status flows both ways with your property management system. Included from the Professional plan.

05
E911 at room level
Every room is registered with a dispatchable location. Guests dial 911 directly and the front desk is alerted on site at the same time, in line with Kari's Law and RAY BAUM'S Act.

06
24/7 AI concierge
An AI assistant answers guests in English and Spanish around the clock, takes requests and hands off to your staff when needed. Included in the Signature plan.

07
One operations console
Live status, channels and trunk usage for the whole property, with the same console for every hotel in a group.





MODULES AND PLANS

Guest calling and room grid	Essentials	Professional	Signature
Intercom and zone paging	Essentials	Professional	Signature
E911 at room level	Essentials	Professional	Signature
PMS integration		Professional	Signature
24/7 AI concierge (EN/ES)			Signature
Contact Center			Add-on

Plans are based on the number of rooms. Contact us for a quote.

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