Dial Pulse

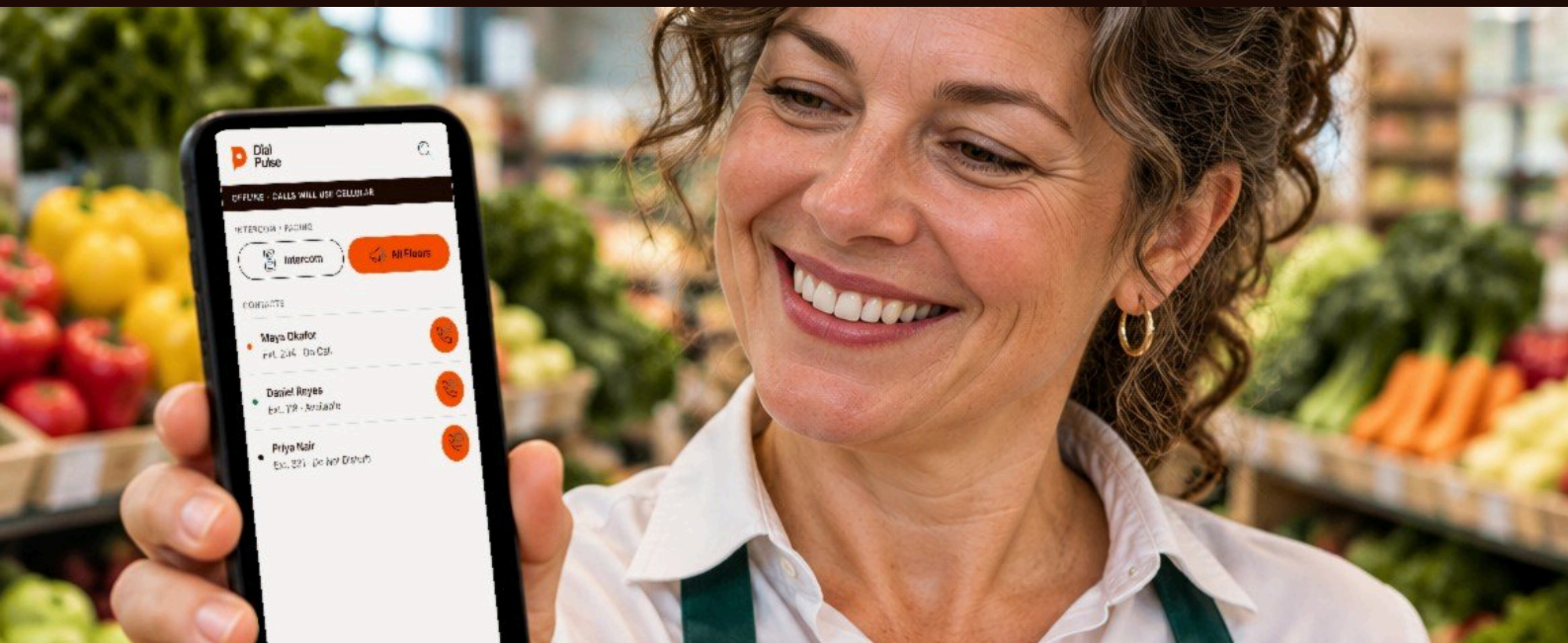
MULTI-UNIT RETAIL

02

One chain, every store.

Phones, paging and a central help desk for grocery and retail chains, from the first store to the hundredth.

DIALPULSE · A DEEPLAKE TECHNOLOGIES COMPANY · V1.0 · NOVEMBER 2026



Dial Pulse

MULTI-UNIT RETAIL

MULTI-TENANT CLOUD COMMUNICATIONS & AI PLATFORM

What is included.

01
A number for every store
Give each store its own local number and route calls to the store, a regional desk or the AI receptionist. Set store hours and holiday schedules once for the whole chain.

02
Store intercom and paging
Staff reach the deli, pharmacy or stockroom in one tap, and managers page a department or the whole store from their phone.

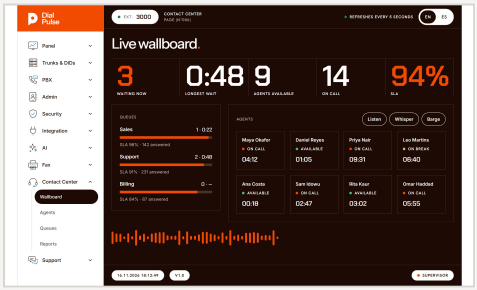
03
Central help desk and queues
Route pharmacy, delivery and customer-service calls into queues, and watch wait times for every store on one live wallboard.

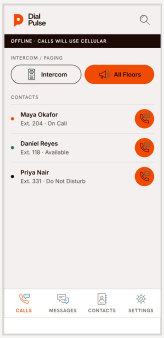
04
Franchise and regional control
Each franchisee or region runs as its own tenant with its own admins, while head office sees every store from one console.

05
Analytics by store
Compare answer rates, wait times and busy hours by store, and spot the locations that need more staff.

06
Team chat and huddles
Chat channels for each store and region, plus video huddles for the morning briefing.

07
E911 for every store address
Every store address is registered, so a 911 call from any desk phone or the app reaches the right dispatcher with a dispatchable location, and the store manager is alerted on site.





MODULES AND PLANS

Cloud calling and store numbers	Per user · Core to Premier
Extra local number	Add-on
Contact Center for pharmacy and delivery	Add-on
AI Receptionist	Add-on
Paging, chat and video	Included in the user plan

Plans are based on the number of users. Contact us for a quote.

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